



To: Audit Committee Members

From: Katelyn Kleidosty, Internal Audit Manager  
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Date: June 26, 2025

Subject: Fraud Tips Received by Internal Audit and Follow-Up

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**Summary of Complaints Reported and Follow-Up**

A complaint was received by the Internal Audit Division on January 23, 2025, from a member of the public regarding grant compliance at Washoe County School District. This complaint was not under the purview of the Washoe County Internal Audit Division and was forwarded to the Washoe County School District Internal Audit Division.

A complaint was received by the Internal Audit Division on February 3, 2025, from a member of the public regarding potential identity theft, scams, and fraudulent bank accounts. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on February 3, 2025, from a member of the public regarding receipt of a fraudulent check that couldn't be cashed. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on February 3, 2025, from a member of the public regarding identify theft. This complaint was not under the purview of the Washoe County Internal Audit Division and the complainant was advised to contact the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on March 10, 2025, from a member of the public regarding a stolen wallet at the Washoe County Senior Center. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on March 10, 2025, from a member of the public regarding someone fraudulently changing the name on a deed. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the applicable court system.

A complaint was received by the Internal Audit Division on March 10, 2025, from an employee regarding the perceived misuse of a County vehicle. This complaint was forwarded to Washoe County Human Resources division who worked with the department on processing the investigation.

A complaint was received by the Internal Audit Division on April 28, 2025, from an employee regarding the potential missing money from the gun range. An investigation in this matter could

not be conducted as the incident occurred in 2023 and has since come under a new contract management.

A complaint was received by the Internal Audit Division on May 13, 2025, from a member of the public regarding Venmo scam when buying a couch on Facebook Marketplace. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on May 13, 2025, from a member of the public regarding a person lying on their low income rental forms and food stamps. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Northern Nevada Public Health and Washoe County Human Services Agency.

A complaint was received by the Internal Audit Division on May 13, 2025, from a member of the public regarding potential identity theft, scams, and phishing. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on May 13, 2025, from a member of the public regarding a Deputy Sheriff not properly responding to a request for help. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Washoe County Sheriff's Office for further investigation.

A complaint was received by the Internal Audit Division on May 15, 2025, from a member of the public regarding an inmate released from jail having fraudulent \$5 bills. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Washoe County Sheriff's Office for further investigation and monitoring.

A complaint was received by the Internal Audit Division on May 30, 2025, from a member of the public regarding stolen registration tags for a Tesla. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Washoe County Sheriff's Office for further investigation.

A complaint was received by the Internal Audit Division on May 31, 2025, from a member of the public regarding tenant and landlord dispute. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Washoe County Sheriff's Office for further investigation.

A complaint was received by the Internal Audit Division on June 3, 2025, from a member of the public regarding scam/phishing attempt posing as the Sheriff's Office. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint was forwarded to Washoe County Sheriff's Office.

A complaint was received by the Internal Audit Division on June 5, 2025, from a member of the public regarding bank forgery and mortgage fraud. This complaint was not under the purview of the Washoe County Internal Audit Division. The complaint provided no contact information to ensure proper routing of the complaint.

A complaint was received by the Internal Audit Division on June 11, 2025, from a member of the public regarding a Zelle transaction being sent to the wrong account and can't get their money back. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

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